

Risk Assessment Form (RA1)

Department: Education Service:	School: St Michael's C E Primary
Activity: Schools fully opening from September 2020 during COVID19 pandemic Version 3 Updated 30 July 2020 (See coloured text for updates; also recorded in Document History)	Site: St Michael's C E Primary
To be read in conjunction with <u>NCC Health and Safety Bulletin</u> and <u>Coronavirus (COVID-19): guidance for schools and other educational</u> <u>settings.</u>	
People at Risk:	Additional Information: guidance on completion: risk assessment form
Staff, pupils, visitors, volunteers, parents, contractors	Existing service/task specific risk assessments and guidance provided by the
	government/Public Health England and internally at NCC.
This risk assessment <u>must be</u> amended to record the specific	
arrangements in place within your school. Academies are welcome	Government/Public Health England Advice: <u>https://www.gov.uk/coronavirus</u> /
to use this risk assessment, however, references to certain	Coronavirus (COVID-19): guidance for schools and other educational settings
arrangements/procedures may differ. The school specific risk	HSE Advice: <u>https://www.hse.gov.uk/news/coronavirus.htm</u>
assessment should be kept under review. Schools should retain	NCC Guidance: <u>http://staff/Communications/Coronavirus-information.aspx</u>
copies of all previous versions of their risk assessment	Northumberland Education: <u>http://northumberlandeducation.co.uk/coronavirus/</u>
	DFE Advice: <u>DfE.coronavirushelpline@education.gov.uk</u>
	NCC PPE Risk Assessment; NCC Staff Risk assessment
	NCC Health and Safety Team webpage
	Local Authority Scenario Guidance for Covid-19 Infection, Protection and Control
	NCC Control of Infection Policy
	Public Health - Q&A for Teachers and Parents (current as of 30 June - further
	revision likely September 2020)
	NCC Corporate Health and Safety Advice - FAQs for School Head Teachers
	Vulnerable Staff - Risk assessments (including BAME)
	Corporate H&S Briefing Note - 10/7/2020

Name of Person Completing Form:	Gavin Johnston	Job Title:	Head Teacher	Review Date: 1.10.20
Date:				

Hazard	Risk	Initial Rating L, M, H	Existing Control Measures	Final Rating L, M, H	Additional Action Required (action by whom and completion date – use separate Action Plan if necessary)
School re-opening following partial or full closure and lack of statutory testing/maintenance	Equipment / system failure leading to enhanced physical or biological risks to people	M	The school has been open and operating prior to the Autumn term. Statutory testing and maintenance, such as water hygiene testing/flushing, lifts, gas supply/safety, fire alarm system, emergency lighting, fixed electrical installation, play/sporting equipment have taken place and maintained as normal during the Summer break. Head/Cleaner in charge/SBM has ensured all necessary checks/paperwork/maintenance is up to date prior to school opening. Consideration given to; check of known asbestos sites for damage, potential pest/rodent activity, cleanliness/general safety of kitchen facilities, electrical equipment, site security measures, fire safety measures (extinguishers, door mechanisms etc.) and general building(s) integrity and serviceability. Fire evacuation procedures have been reviewed and a fire drill is planned [roll call lists updated/each class or cohorted group should stay together (where possible) and be assigned predetermined evacuation points which are sufficiently distanced from other groups - 'walk throughs' may be considered as an alternative so cohorted groups don't mix during evacuation but	L	See guidance on <u>Managing school</u> <u>premises during the coronavirus</u> <u>outbreak</u> Where checks / paperwork /maintenance is lacking; steps taken to address this prior to reopening - items taken out of use (where possible), or guidance obtained from a competent person (manufacturer, service engineer, NCC Property Services).All maintenance visits are recorded Provision is in place to make adjustments and revisit fire drills in the event further pupils return throughout the term. Fire risk assessment has been reviewed and the associated modifications / additional measures implemented to maintain an effective fire strategy (e.g. escape routes, doors held open etc). Any changes

			children must be familiar with sound of the evacuation alarm and be able to respond to it]. In an emergency situation, a full evacuation will take place as usual. Nature and type of use of the building since closure has been determined and appropriate cleaning initiated.		to the fire risk assessment have been communicated to all staff. During this period at a pre determined time the fire bell will be tested so pupils know the sound. Staff to warn children it will happen at a specific time/day It is usual to give three short rings so it differentiates an actual emergency.
Inadequate safety management documentation (policies, risk assessments etc)	Increased risk of contracting Coronavirus through lack of planning.	М	 The arrangements in the Covid19 risk assessment are monitored (detail specific arrangement for this) HAVE WE BEEN SPECIFIC? WHAT WILL THIS LOOK LIKE. and kept under review. Relevant policies, procedures and other risk assessments have been reviewed and updated where necessary and shared with staff. Arrangements are monitored and kept under review, with staff given the opportunity to comment and feedback on arrangements. New procedures have been documented for: Individuals becoming Covid symptomatic on site or the school becoming aware of someone symptomatic who has recently attended the school. Responding to localised lock down and subsequent school closure e.g. arrangements for remote learning/working. Responding to an outbreak of Coronavirus - see section below. 	L	Advice will be provided directly from the local Health Protection Team. The <u>County</u> <u>Council Outbreak Plan</u> is also available on the County Council webpage. Take into consideration children in quarantine resulting from overseas holiday. Parents
Contact with others who may have Coronavirus	Exposure to live virus resulting in contracting Coronavirus.	Н	Staff Staff who are 'clinically vulnerable', pregnant or from a BAME background, are able to return to work and an	М	See: COVID-19: guidance on shielding and protecting people defined on medical grounds as extremely vulnerable

Inadvertent		individual risk assessment is in place for these	
Inadvertent transmission to others	Exacerbation of existing medical conditions.	 individual risk assessment is in place for these individuals. Staff who are 'clinically extremely vulnerable (who were previously shielding) continue to work from home where this is possible e.g. some admin roles. Where this isn't possible, their job role and activities have been reviewed to ensure they can work remotely or are able to socially distance from others. An individual risk assessment is in place for each staff member recording the details of the medical condition and what reasonable adjustments have been made to their job role <u>prior</u> to the staff member returning to school. Advice is sought from the school's own HR/Occupational Health provider where necessary and always for staff who have previously been shielding. [schools in the HR SLA should forward these in the first instance to <u>Schools.HR@northumberland.gov.uk</u>] Staffing levels are reviewed to ensure adequate levels are in place at all times. Where staff shortages are identified which impact on the operations of the school, <i>Children's Services are contacted for additional support</i> (Simon Baxter on 07870 365983). 	See generic risk assessments for clinically/extremely clinically vulnerable staff school specific model assessment will be available soon]General Vulnerable Conditions COVID19 - Personalised Risk Assessment Template Under reviewStaff with Mild Asthma - COVID19 under reviewBAME risk assessmentHead teachers/Senior managers are to ask staff to update them immediately if their situation changes.
		ChildrenChildren in clinically vulnerable and clinically highly vulnerable health categories (as defined by PHE guidance)Most pupils in the "Clinically Extremely Vulnerable" who have been shielding are now able to return to school (with a small number of exceptions identified by the child's consultant/GP) along with those children classed as "Clinically Vulnerable". An individual risk	The potential risks from COVID-19 to children and young people who have an EHCP/additional educational support needs must be assessed in light of individual circumstances including any underlying health conditions. This must be on an individual basis with advice from an appropriate health professional where required. Assessments are in

assessment has been carried out in consultation with the child's parents and the relevant healthcare professional(s). Advice from health professionals/GP involved in the child's care is essential in these circumstances. Individual Healthcare Plans are checked to ensure they are up to date and include advice from the relevant health professional and must be in line with <u>PHE guidance</u> . Children (or staff) living in a household with someone who is 'clinically extremely vulnerable' should only attend school if stringent social distancing can be adhered to, and the child is able to understand and follow those instructions. The individual shielding at home will also be stringent in their own interactions with others. This may not be possible for very young children and older children without the capacity to adhere to the instructions on social distancing. Headteachers must be familiar with the document <u>Coronavirus (COVID 19): implementing protective</u> measures in education and childeare settings	 writing and existing assessments may be updated. Staff to be consulted/trained on any resultant measures to be introduced. Where children have an Individual Healthcare Plan, arrangements must be made to ensure that any adults supervising the child understand and are familiar with the plan and have received any training that is indicated to care for the child. <u>Supporting</u> <u>children and young people with</u> <u>SEND as schools and colleges</u> <u>prepare for wider opening</u> Where there are concerns about the health provision for a child or young person, urgent advice must be sought from a healthcare professional.
All Visitors/Contractors These are limited to essential visits only during the school day, with contractor activities taking place outside of normal school hours. Contractors will not be allowed access without prior appointment-and only for essential activities. Visitor contact information is retained for 21 days to support the NHS test and trace programme (<u>Visitor</u> <u>Audit/Questionnaire</u>). — <u>Contractors are to wear</u> disposable gloves on arrival and and site measures	When making appointments, contractors/visitors are briefed on the requirements for social distancing and PPE and not to attend school if displaying symptoms of COVID19. Notices and information displayed in school. The location of items (e.g. signage, hand sanitiser stations, lidded bins in

are clarified with them on arrival This should include details of all visiting staff. Visitors asked to wear masks and gloves. General	classrooms and in other key locations) is reviewed and cited with regard to site specific circumstances to ensure ease of use.
 General measures which have been applied within school grouping children together avoiding contact between groups arranging classrooms with forward facing desks staff maintaining distance from pupils and other staff as much as possible Staff communicate to children regarding social distancing / personal hygiene etc. Government guidance on <u>Coronavirus (COVID-19): implementing protective measures in education and childcare settings</u> is followed. Key issues include: Anyone displaying any symptoms of coronavirus are not permitted on the premises. Steps are taken to ensure that no pupils are on the school grounds unless for agreed contact time or attendance within currently permitted groups. Social distancing of 2m is applied throughout the school <u>where possible</u> (specific school/task risk assessments should be amended as appropriate). Seating/desk arrangements have been identified in offices, i.e workstations are socially distanced, & space 	 Posters displayed around the school and tape used on pathways to guide parents {2m social distancing} Soap, hand sanitiser, tissues, paper towels available in each classroom. Classroom lidded bin provided in each class for the purpose of tissues, wipes and towels and gloves. Flash Spray {COSHH sheet available in office} in each classroom for frequent cleaning. Stored out of reach of children. Layout changed in each classroom. Soft toys and furnishing have been removed. Items needed in classrooms include: soap sanitizer anti-bacterial wipes cleaning cloths cleaning spray paper towels

has been allocated around equipment, such as	PPE masks for staff
Printers. Reception/waiting areas are marked to identify social	 Aprons Gloves
distancing and a process is in place for handling essential visitors to the site, for example, visitor passes and electronic sign-in devices are wiped down with disinfectant.	TissuesLidded bins
Cleaning hands more often than usual and on arrival and before and after eating, sneezing, coughing - Pupils clean their hands regularly, including when they arrive at school, return from breaks, change rooms, before and after eating, after sneezing or coughing. Washing hands thoroughly for 20 seconds with soap and water and or use of alcohol hand rub or sanitiser.	
Ensuring good respiratory hygiene - promote the 'catch it, bin it, kill it' approach. Disposable tissues are provided along with lidded bins for used tissues and other waste. This waste is double bagged and disposed of. Face coverings should not be worn in schools as a general rule. Arrangements have been put in place should a pupil arrive wearing one - disposable masks to be put into a bin bag in a lidded bin, reusable covering to be placed by the pupil into a bag to take home.	
Cleaning frequently touched surfaces often using standard products, such as detergents and bleach (if appropriate)	
Minimising contact and mixing by altering, as much as possible, the environment (such as classroom layout) and timetables.	

Unable to achieve	Contracting	Н	Cohort (bubble) Groups (see also <u>H&S briefing for</u>	L	Review Guidance & Checklist:
social distancing -	coronavirus - staff		<u>Heads</u>)		Opening Schools for more children
All	and pupils,		The school has cohorted groups so that staff and		and young people: initial planning
teaching/classroom	passing onto		pupils generally only mix with others in a consistent		framework for schools in England
activities; early	vulnerable		group and keep away from other people/groups as		
years, primary and	persons		much as possible. Contact with other groups is brief		Planning guide for primary schools
secondary			and transitory only. Group sizes are kept as small as		
(see also section on			possible, taking into account delivery of the curriculum,		Guidance for secondary school
'Shared Learning			and are detailed below (enter school specific detail; the		provision form 15 June 2020
Spaces/practical			following is given as guidance):		
teaching below)			 EYFS: Maintain EYFS ratios and use these to 		Planning guide for early years and
			group children.		<u>childcare settings</u>
			 EYFS: Consider age-based space 		
			requirements: children under 2 years need 3.5 m ²		Children of key workers/vulnerable
			per child, 2 year olds need 2.5 m² per child &		children in other year groups should
			children aged 3 to 5 years need 2.3 m ² per child		also be split into small groups of no
			• EYFS: Ideally keep group sizes to a maximum		more than 15. Desks should be
			of 8 children, while adhering to EYFS ratios,		spaced as far apart as possible.
			so groups are as small as possible. Providers		
			are expected to ensure that there are no more		Access rooms directly from outside
			than 16 children in a group in early years		where possible.
			settings. Setting should still consider how they		
			can minimise mixing between groups,		No sharing of stationery etc.
			however they can return to normal group		
			sizes.		Rotas are permissible in secondary
			\circ Key Stage 1 & 2 - Full class sized		settings. Where used they must be
			cohorts (if possible)		reviewed to ensure split day rotas
			 Key Stage 3 - Full class sized cohorts (if 		within the same day are avoided
			possible)		(e.g. morning and afternoon rotas
			 Key Stage 4 & 5 - May require year 		should not be applied).
			group sized cohorts to deliver full		
			curriculum.		Note: Government guidance asks
					that primary schools do not plan on
			(Larger year group bubbles may be required in		the basis of rotas at this stage.
			addition to KS4/5 mentioned above - Middle		

Schools may need these to accommodate setting arrangements). Where larger bubble	Government guidance states that schools should not put rotas in place.
groups are required, 'class groups' are kept in the same room with the same 'class group' as much as possible. Mixing of 'class groups' is minimised as much as possible. (A record is kept of staff/pupils within each group and any close contact between different groups	According to age - pupils have been given own tray of stationery. Desk are 2m apart Desks have been assigned to pupils.
in the event of an outbreak of Covid19).	Staff have been assigned to same class each day.
Social Distancing As the school is fully open to all year groups, it is accepted that social distancing cannot always be achieved (especially for younger children). However, it should be applied wherever possible. For older children and staff this is more achievable and should be more robustly implemented. The general arrangements below have been put in place to mitigate the risk where distancing cannot always be achieved.	
 General arrangements Pupils taught to adopt good hand and respiratory hygiene, to maintain suitable distancing (where possible) and to report if they are unwell. Staff explicitly supervise health and hand hygiene arrangements for younger children and those with additional needs. Measures are in place to ensure more independent older pupils are following good hygiene practices. Staff informally monitor for presence of symptoms. Regular cleaning initiated (see below). 	

	 Where possible the same teaching staff work with the same groups Where possible, the same groups are taught in the same classrooms or where this isn't possible, larger bubble groups are assigned 'zones' within the building. This limits the amount of movement around the school and potential contact with other groups. Where possible the same desks are used by the same pupils each day and desks are front facing, with pupils sat side by side rather than face to face. Circular tables have been taken out of use. Timetabling has been reviewed to stagger school activities (PE, Outdoor Learning, assemblies, break times, lunch, pick up/drop off) to reduce movements and incidence of group mixing, including parents. Face to face support for secondary pupils planned to supplement remote education and reduce group mixing. Equipment use has been revised and measures to prevent simultaneous (as well as cleaning, below) use and reduce consecutive use have been introduced. Where possible areas will be well ventilated, doors propped open (where safe to do so, taking into account fire safety and safeguarding) to limit use of door handles. 	
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Use of shared learning spaces by different cohort (bubble) groups and teaching of practical activities	Contracting coronavirus - staff, pupils, public	H	 In addition to the arrangements above, the following measures are in place for use of shared learning spaces/teaching of practical subjects: Activities undertaken are reviewed to allow teaching to take place in usual/assigned class space wherever possible. Where this isn't possible and practical activities are required to take place in classrooms shared between bubble groups (e.g. D&T, Science, Domestic Science etc), frequently touched areas, desks, chairs etc and any shared equipment are cleaned between bubble group use (or left for 48 hours, 72 hours for plastics). Those teaching practical subjects to a range of groups maintain social distancing and remain at the front of the class where possible. Staff have reviewed lesson plans and risk assessments are in place for use of practical areas and for activities taking place e.g. PE, music, domestic science, art etc [signpost or link to specific risk assessments] 	L	PE activities are carried out in line with the latest <u>guidance from</u> <u>AfPE</u> , (updated risk assessment dated 16 July available for AfPE members only) <u>the government</u> and <u>Sport England</u> and activity risk assessments reviewed. Music - increased risk from singing/chanting/shouting/ playing wind or brass instruments. Physical distancing of pupils is in place and playing outside undertaken wherever possible. Group sizes to no more than 15, positioning pupils back-to-back or side-to-side, avoiding sharing of instruments, and ensuring good ventilation. Singing, wind and brass playing do not take place in larger groups such as school choirs and ensembles, or school assemblies. [Until such a time as further guidance is available from advisory bodies such as CLEAPSS etc, lesson plans may need to be reviewed to reduce practical experiments/exercises by carrying out more teacher demonstrations etc.]
Use of communal areas - toilets, corridors, sports halls, dining hall,	Contracting coronavirus - staff pupils, visitors, parents/carers	Н	Class changeover/break times are staggered to reduce the level of circulation throughout school. (One-way circulation routes should be considered, or place a	М	When reviewing areas/spaces consider: Widening routes where possible.

outdoor spaces,	divider down the middle of the corridor if the width	Removing unnecessary obstacles.
staff room, offices	allows).	Signing and communications:
		- markings/signage at entrances
	Halls, dining areas and internal and external sports	- movement intersections.
	facilities are used at half capacity for lunch/sporting	- encouraging people to wait and
	activities. These areas can be shared as long as	allow others to pass
	different cohorted groups do not mix (and especially do	One-way movement.
	not play sports or games together) and adequate	Separate entry and exit routes.
	cleaning between group use takes place.	Enlarge access and exits.
		Accommodate extended queuing:
	Assemblies are arranged to take place with individual	- Defined queue areas
	groups in their allocated classroom spaces rather than	- "Do not join the queue" when
	bringing all children from different classes together into	capacity reached signs
	one hall or large space.	Closure of vehicle traffic routes to
	Lunch has been at a surger of Obildrean shares the in	pedestrianise (permanently or
	Lunch breaks are staggered. Children clean their	temporarily).
	hands before entering in their cohorted groups	Deliveries.
	(younger children are assisted with this). Different	People with additional needs. Use of stewards.
	cohort groups are kept apart and tables cleaned	Use of stewards.
	between each cohort group. If such measures are not	
	possible, children should be brought their lunch in their classrooms.	
	classrooms.	
	Table seating plans for those in the same class/cohort	
	group are arranged so children are seated as far apart	
	as possible or where this isn't possible are seated side	
	by side. [it is accepted that this won't always be	
	possible and schools should balance this against the	
	practicality of completing lunch sittings within a	
	reasonable timescale].	
	Arrangements are in place to ensure that toilets do not	
	become crowded by limiting the number of children or	
	young people who use the toilet facilities at one time	

			Practical lessons can go ahead if equipment can be cleaned thoroughly and the classroom or other learning environment is occupied by the same children or young people in one day, or properly cleaned between cohort groups.PE activities are carried out in line with the latest guidance from AfPE and activity risk assessments reviewed.Staff breaks are staggered to avoid congestion in staff rooms. Measures are applied within shared offices and staff room(s) to implement social distancing.where possible.		
Staff use of communal areas/working with different groups. Use of supply teachers and temporary workers	Contracting coronavirus - staff pupils, visitors, parents/carers	Н	 Staff breaks are staggered to avoid congestion in staff rooms. Shared crockery/cutlery to be sanitised in the dishwasher or staff use their own equipment. Measures are applied within shared offices and staff room(s) to implement social distancing. Clear use and cleaning guidance for staff toilets are in place to ensure they are kept clean and social distancing is achieved as much as possible. Staff maintain 2m distance from pupils where possible (especially between adults and with older children). Face to face contact within 1m of anyone is minimised. Supply staff and other temporary workers can move between schools, but school leaders are to consider how to minimise the number of visitors to the school where possible. 	L	Review and apply the guidance for working safely in offices if applicable (e.g receptions and shared offices) <u>Offices and contact centres -</u> <u>Working safely during coronavirus</u> <u>(COVID-19) - Guidance</u>

			Temporary staff and visiting staff will be expected to comply with the school's arrangements for managing and minimising risk, including taking particular care to maintain distance from other staff and pupils. Review and implementation of longer term staff contracts/arrangements across a broader time period to minimise numbers of contacts.		
Outdoor education on-site and off-site visits	Contracting coronavirus - staff, pupils, public	Н	General control measures listed by this risk assessment are implemented as far as they are able to ensure that the risk of virus spread for both staff and children is as low as possible.The NCC Guidance for Outdoor Education - Schools & Establishments during COVID-19 for Planning Safe Activities is followed. Located within the Resources Section on the Evolve system under "Guidance".Educational Visit Coordinator & Heads receive policy guidance updates and actively check for updates on the Evolve system.	L	On site activities: Submission of an Evolve form is not required, however where risks are significant or are not already covered with another risk assessment the activity must be subject to a written risk assessment. Off site activities: Submission of an <u>Evolve</u> form is required for all Off site visits. Note <u>DfE</u> and <u>FCO</u> advice and <u>OEAP National Guidance</u> .
Play activities	Contracting coronavirus - staff and pupils	Η	 Existing school play risk assessment has been reviewed against government advice and shared with staff. Break times are staggered (including lunch), so that children are not moving around the school at the same time. Multiple cohorted groups do not use play equipment simultaneously. It is only used by separate groups, more frequently cleaned and checked between use of groups. For larger pieces of play equipment, where it is 	L	

			not possible to adequately clean this, this has been taken out of use. Soft furnishings, soft toys and toys that are hard to clean have been removed from classrooms.		
Provision of school meals service	Contracting coronavirus - staff, pupils		The school kitchen will be fully open from the start of the autumn term and normal legal requirements will apply. Kitchen operations comply with the <u>guidance</u> for food businesses on coronavirus (COVID-19). Catering staff are aware of the content of this risk assessment and the measures required for use of communal staff areas have been implemented e.g for toilets/staff room/changing rooms. [see also section on use of communal areas for seating plans etc]		Risk assessments have been reviewed and updated where required (both for catering activities and dining hall arrangements, including additional cleaning, placement of tables, bubble group use etc)
Parents/carers picking up/collecting pupils from school	Contracting coronavirus - staff, pupils, public	Η	 Routes, layouts and congregation points have been reviewed and measures introduced to aid circulation so social distancing may be maintained. Queuing system and greeting process determined as appropriate to the setting and facilitates immediate hand wash on arrival. Drop off/collection times are staggered. (enter specific arrangements as to how this will be achieved). Staff briefed on the arrangements to be applied. Children, young people, parents/carers are advised: Not to enter the building if displaying any symptoms of coronavirus (COVID-19). Only to attend one at a time Of the designated pick up and drop off protocols (time, location, process) to minimise contact. Not to gather at entrances, gates or doors unless have pre-arranged appointments. 	L	Review Guidance & Checklist: Opening Schools for more children and young people: initial planning framework for schools in England Planning guide for primary schools Guidance for secondary school provision form 15 June 2020

			School digital communications channels used to engage and advise parents on protective steps being taken and associated requirements.		
Transport (external provision only)	Contracting coronavirus - staff, pupils, transport provider	cting H virus - upils, ort provider	Steps taken to ensure anyone who becomes symptomatic does not use School Transport.Areas under lockdown are avoided unless travel into/out of that area is essential.The school encourages pupils to walk or cycle to school where possible. For some families, driving children to school may be a preferable option and will be accomodated where safe to do so.The degree of public transport use by pupils is quantified so; a) arrival and departure times are staggered to minimise and reduce intensity of use of public transport and, b) to support the Local Authority in identifying where it may need to provide additional	М	 Note 1: Children who are allocated to a specific cohort/bubble in school are not required to utilise school transport in those cohorts only. Children from different cohorts may share the same transport providing social distancing is in place and that it is strictly adhered to on that transport. stated control measures are put in place. Note 2:Children under the age of 3 should not wear face coverings. Children aged from 3-10 can wear face coverings, but they are not required to.
			 dedicated school transport services to depress demand for public transport and to increase capacity in the system. Providers have taken steps to adapt vehicle use to facilitate social distancing in accordance with NCC School Transport Risk Assessment for Coronavirus to facilitate use of hand sanitiser, social distancing and use of face coverings. A review has been undertaken by the school of dedicated transport use and consideration has been given to; 		Stated measures to be reviewed upon publication of new guidance to local authorities on providing dedicated school transport that will build upon existing <u>government</u> <u>guidance</u> .

 grouping school based cohorts together on designated school transport where possible. use of hand sanitiser upon boarding and disembarking implementing organised queuing and boarding where possible supporting use of face coverings for children over the age of 11 on transport where they are likely to come into contact with people outside of their group or who they do not normally meet The school has consulted the Local Authority School Transport team to support their implementation of transport arrangements and to plan the staggering of start and finishing times. Where applicable, consideration has been given to pupils using public transport to help them to avoid peak travel times and keep this to an absolute minimum. Arrangements for staggering times have been communicated to parents in advance. The Local Authority School Transport team have liaised with external providers to ensure availability of hand 	
sanitiser, additional eleaning, and distancing within vehicles wherever possible.	
Liaise with transport providers to achieve suitable pick up and drop off times to reduce congregation of individuals as necessary	
Where staff are required to assist with accessing transport and fitting of seat belts/restraints only those within the child's cohorted group will provide such support.	

COMMACINIC	Н	Only use public transport if you have to; use alternative	М	Review Guidance:
Contracting coronavirus,		methods of transport where possible - car, bicycle,		
				How to wear and make a cloth face
Spread of Viras		waiking maintaining social distancing where possible.		covering
		Those using public transport are identified and		covering
				Coronavirus (COVID-19): UK
		· · · · · · · · · · · · · · · · · · ·		transport and travel advice
		guidance for passengers.		transport and traver advice
		When travelling by public transport:		
		 Wear a face covering when using public transport if you can (not for use whilst in school) - surgical masks not required . avoid rush hours and busy times if you can cover your cough or sneeze with a tissue, then throw the tissue in the bin follow advice on social distancing wash your hands often with soap and water for at least 20 seconds if soap and water are not available, use an alcohol-based hand sanitiser 		
Contracting coronavirus -	М	Children who are symptomatic do not attend school. Effective infection control strategies are in place	L	Review Guidance:
staff, pupils,		including measures to minimise contact with those who become symptomatic whilst at school.		<u>Planning guide for primary</u> <u>schools</u>
		Current school arrangements including behaviour		Guidance for secondary school
				provision form 15 June 2020
				For further information visit: NCC
		••		Local SEND Offering 0-25 vrs.
				LUCAI SEIND OITEITING U-25 YIS.
	spread of virus	spread of virus	spread of viruswalking - maintaining social distancing where possible.Those using public transport are identified and encouraged to refer to governments safer travel guidance for passengers.When travelling by public transport:• Wear a face covering when using public transport if you can (not for use whilst in school) - surgical masks not required .• avoid rush hours and busy times if you can e cover your cough or sneeze with a tissue, then throw the tissue in the bin• follow advice on social distancing • wash your hands often with soap and water for at least 20 seconds• if soap and water are not available, use an alcohol-based hand sanitiserContracting coronavirus - staff, pupils,MChildren who are symptomatic do not attend school. Effective infection control strategies are in place 	spread of virus walking - maintaining social distancing where possible. Those using public transport are identified and encouraged to refer to governments safer travel guidance for passengers. When travelling by public transport: • Wear a face covering when using public transport if you can (not for use whilst in school) - surgical masks not required . • avoid rush hours and busy times if you can • cover your cough or sneeze with a tissue, then throw the tissue in the bin • follow advice on social distancing • wash your hands often with soap and water for at least 20 seconds • if soap and water are not available, use an alcohol-based hand sanitiser Contracting coronavirus - staff, pupils, M Children who are symptomatic do not attend school. Effective infection control strategies are in place including measures to minimise contact with those who become symptomatic whilst at school. Current school arrangements including behaviour policy, availability of trained staff and preventative approaches are reviewed/updated taking account of suggested school rules within Government Guidance. Policy communicated to staff, children/pupils and

			Those with challenging behaviour only remain in School where measures (e.g. behaviour management plan, workable de-escalation techniques, trained staff) are in place and there is certainty that they will be effective. All schools have access to NCC SEN Support Services to accommodate and support learners with SEND who are attending. Provision includes support in reviewing and determining reasonable adjustments within plans for EHCP learners.		All risk assessments, behaviour crisis plans and EHCPs are updated (as applicable) in line with the current COVID-19 situation. Where these are absent a person specific risk assessment is undertaken of those who pose a risk to others by virtue of known behaviours. Reviews relate to specific support staff and take steps to avoid conflict and situations known to increase anxiety and defensive behaviours. Individual risk assessments Advice given on the use of restrictive physical interventions by front line staff (available from Inclusive Education Services).
Personal care activities	Contracting coronavirus or passing onto vulnerable or	Н	Social distancing is implemented where possible. <u>Coronavirus (COVID-19): implementing social</u> <u>distancing in education and childcare settings</u>	L	PPE requests/shortages in PPE are raised with the Schools Organisation and Resources Team.
	shielded children		In addition to standard infection prevention and control measures, staff undertaking personal care within 2m of a child also apply the general principles contained in table 4 of the <u>COVID-19</u> : infection prevention and		No additional PPE is generally needed other than that already identified via risk assessment.
			<u>control (IPC)</u> . Children who normally receive support from the special school nurse or children's community nurse will require an individual risk assessment. to		Specific PPE/training is required for staff providing personal care involving an aerosol generating
			determine if they are able to attend school. This assessment should include input from the parents/carers and healthcare professionals. Reference to any care tasks and specific PPE		procedure - advice is provided by the school nurse and risk assessment produced

			requirements for these tasks should be recorded and implemented. Any queries are directed to the school nurse. Staff know how to safely put on and take off PPE. PHE guidance on <u>Putting on PPE</u> ; and <u>Taking off PPE</u> is followed by all staff undertaking personal care.		
Use of hand sanitiser	Ingestion of hand sanitiser. Alcohol vapours ignited resulting in burns to hands	М	Always wash hands with soap and hot/warm water wherever possible. Where hand sanitizer is used, it contains a minimum of 60% alcohol. It is kept out of the reach of children and used with staff supervision due to the risk of ingestion. A safety data sheet and <u>COSHH risk assessment</u> are in place for its use. When using alcohol based hand sanitisers make sure all liquid is evaporated before smoking, touching any electrical equipment or metal surfaces which may result in a static shock, or any other source of ignition. Skin friendly skin cleaning wipes can be used as an alternative [these should still contain alcohol to be considered as effective as sanitiser]	L	Bulk supplies of alcohol gel are stored appropriately as flammable substances and the fire risk assessment has been updated accordingly.
Insufficient cleaning/exposure to virus on objects/surfaces	Contracting coronavirus	Н	Increased cleaning to take place using standard cleaning products; additional cleaning hours/resources have been arranged with the priority being for frequently touched areas/communal areas and shared teaching spaces. Cleaning staff are briefed on the amended cleaning schedule, and records kept of cleaning undertaken. In particular, objects and surfaces that are touched regularly are frequently cleaned and disinfected. This	L	A supply of antibacterial wipes/alcohol gel is made available in school (including classrooms) to encourage staff/pupils to help maintain cleanliness in personal work areas. Cleaning products used in teaching areas etc are those normally used by

will include toys, books, desks, chairs, doors, sinks,	cleaning staff - a safety data sheet
toilets, light switches, bannisters, play equipment etc.	and COSHH risk assessment are in
Poster on cleaning regimes produced by PHE is	place for each product.
displayed for the benefit of staff and children.	
	PPE requests/shortages in PPE are
Steps are taken to limit resources that are taken home	raised with the Schools Organisation
by staff and pupils bags. Marking policies have been	and Resources Team.
reviewed with emphasis on the use of visualisers, self-	
marking and verbal feedback. Staff wash hands if	
handling pupils homework/books.	
Cleaning staff are briefed on amended cleaning	
regimes.	
A review has been undertaken to remove soft	Bleach should be avoided and a
furnishings, soft toys and toys/equipment that are hard	suitable alternative product(s) used.
to clean (such as those with intricate parts).	If schools are advised to use a
	bleach based product, only bleach
Classrooms are cleaned daily. Where classrooms are	<u>sprays</u> should be used. Its use must
shared (practical lessons), the room and equipment is	be strictly controlled and it must not
cleaned between different group use. Bins for tissues	be mixed with other cleaning
are emptied throughout the day. Rooms are well	products due to the risk of chlorine
ventilated with windows being kept open where	gas being liberated. The safety data
possible. Where doors are propped open to aid	sheet and COSHH risk assessment
ventilation, these are in line with fire safety and	must be in place prior to use and
safeguarding requirements.	shared with staff.
	See sample <u>COSHH risk</u>
Where there is a suspected or confirmed case of	<u>assessment</u>
COVID-19 within the school, the school procedure for	
dealing with this scenario is implemented, which	
incorporates the PHE guidance on ' <u>cleaning and</u>	
waste' in these circumstances is followed (ensure	
cleaning products used comply with this guidance).	
Staff wear disposable gloves and aprons as a	

			<i>minimum.</i> Hands are washed with soap and water for 20 seconds when all PPE is removed. <u>NCC PPE Risk</u> <u>Assessment</u> Staff know how to put on and take off PPE correctly: PHE - <u>Putting on PPE</u> ; PHE - <u>Taking off PPE</u> See also sections on Pupils and staff displaying symptoms of coronavirus whilst at school.		
Staff displaying symptoms of coronavirus whilst at school	Others contracting virus.	Н	Head Teacher / School Lead is notified immediately and the staff member is sent home. PHE guidance on self-isolation is followed - <u>Stay at Home</u> (advised to self isolate for 7 days - household members should self isolate for 14 days from when the date the staff member became symptomatic). If they are seriously ill contact 999. The Council's public health team are notified of all symptomatic persons by emailing: publichealthincidentalerts@northumberland.gov.uk Any members of staff who have helped someone with symptoms and any pupils who have been in close contact with them do not need to go home to self-isolate unless they develop symptoms themselves (in which case, they should arrange a test) or if the symptomatic person subsequently tests positive (see below) or they have been requested to do so by NHS Test & Trace. Cleaning the affected area with disinfectant after someone with symptoms has left will reduce the risk of passing the infection on to other people. Where the staff member tests negative, they can return to their setting when they are medically fit to do so following discussion with line manager and appropriate local risk assessment. Fellow household members can	Μ	Ensure home and emergency contacts are up to date. A protocol is in place to cover this eventuality and has been shared with all staff who are clear on what action to take. Staff requested to urgently access the <u>national test and trace</u> <u>programme</u> which is now operational and will involve direct discussion with those in close contact with a person who tests positive for Covid19. A positive test will result in the school being contacted by the local Health Protection Team (HPT) who will offer further advice and support, however, staff should inform the school as soon as they receive their test result (positive or negative). The HPT can be contacted via Public Health England on 0300 303 8596 (select option to be transferred to the HPT)

			end their self-isolation. <u>PHE staff return to work criteria</u> must be applied. Advice can be taken from the local Health Protection Team (HPT) regarding any further requirements for the broader educational setting. The HPT can be contacted via Public Health England on 0300 303 8596 (select option to be transferred to the HPT). Where the staff member tests positive, the rest of their class should be sent home and advised to self-isolate for 14 days from the date the staff member became symptomatic. The other household members of that wider class or group do not need to self-isolate unless the child, young person or staff member they live with in that group subsequently develops symptoms. Confirmed cases of Covid-19 should be recorded via ANVIL, as they may be RIDDOR reportable. You should seek further advice via NCC's Corporate Health and Safety team. <u>PHE quidance</u> on action to be taken in these circumstances is adhered, along with the PHE guidance on ' <u>cleaning and waste'</u> .		(see <u>briefing</u> document for further information on how the test and trace system will operate)
Pupils displaying symptoms of coronavirus whilst at school	Others contracting virus.	Н	Head Teacher / School Lead and parent/ carer is notified immediately and the pupil is sent home. School Transport is avoided. PHE guidance on self isolation is followed - <u>Stay at Home</u> (advised to self isolate for 7 days - household members should self isolate for 14 days from when the child became symptomatic). If they are seriously ill contact 999. If a child is awaiting collection, they should be moved, if possible, to a room where they can be isolated behind a closed door, depending on the age of the child and with appropriate adult supervision if required.	Μ	Ensure emergency contacts are up to date. A protocol is in place to cover this eventuality and has been shared with all staff who are clear on what action to take. Parent/carer is requested to urgently arrange a test for their child via the national test and trace programme

Ideally, a window should be opened for ventilation is not possible to isolate them, move them to an which is at least 2 metres away from other peop PPE should be worn by staff caring for the child they await collection if a distance of 2 metres can be maintained Any members of staff who have helped someon symptoms and any pupils who have been in clos contact with them do not need to go home to set unless they develop symptoms themselves (in w case, they should arrange a test) or if the sympt person subsequently tests positive (see below) or have been requested to do so by NHS Test & The Council's public health team are notified of all symptomatic persons by emailing: publichealthincidentalerts@northumberland.gov They should wash their hands thoroughly for 20 seconds after any contact with someone who is Cleaning the affected area with disinfectant after.someone with symptoms has left will reduce the passing the infection on to other people. Where the pupil tests negative, they can return the setting and the fellow household members can be their self-isolation. Where the pupil tests positive, the rest of their coshould be sent horme and advised to self-isolate adays from the date the child became symptomation of the wider class or the rousehold members of the wider class or the symptomation of the wider class or the rousehold members of the	area le.involve direct discussion with those in close contact with a person who tests positive for Covid19. A positive test will result in the school being contacted by the local Health Protection Team (HPT) who will offer further advice and support, however, parents/carers should be asked to notify the school as soon as they receive the test result (positive or negative). The HPT can be contacted via Public Health England on 0300 303 8596 (select option to be transferred to the HPT).uk(see briefing document for further information on how the test and trace system will operate)unwell.r risk of
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			person or staff member they live with in that group subsequently develops symptoms. <u>PHE guidance on action to be taken in these</u> circumstances is adhered, along with the PHE guidance on ' <u>cleaning and waste'</u> . Poster on cleaning regimes produced by PHE is displayed for the benefit of staff.		
Outbreak of Covid-19 in local area or school resulting in partial of full closure of school/resumption of lock down		Η	The Northumberland outbreak plan will be instigated by the Director or Public Health. The Headteacher will fully cooperate with the process and follow advice from the local Health Protection team.	L	The school have a plan in place to deal with partial or full closure of the school. (add link to school specific plan)
Inadequate first aid provision	Serious injury or death First aider contracting coronavirus or spreading virus to others.	H	A review of the first aid needs assessment has taken place to decide if sufficient appropriate cover can be provided for the activities which are being undertaken. First aiders rendering treatment continue to keep accurate records of who they have treated, bearing in mind the requirement to retain visitor contact information This will include a review of any higher risk activities which may be planned. Such activities may need to be suspended if an appropriate level of cover cannot be maintained. Fewer staff, pupils and visitors attending school means it is/may be safe to operate with reduced first aid cover. There should be an appointed person as a	L	Where First Aid at Work and Emergency First Aid at Work certificates expired on or after 16 March 2020 and staff cannot access requalification training because of coronavirus, staff may qualify for an <u>3-month-extension up until 30</u> September 2020. Staff must be able to explain why they haven't been able to requalify and demonstrate what steps they have taken to access the training, if asked to do so. See HSE guidance <u>https://www.hse.gov.uk/news/first-aid</u> -certificate-coronavirus.htm

minimum to check 1st aid kits and summon the emergency servicesFirst aiders assist at a safe distance from the casualty where possible and minimise the time they share a breathing zone. Where the casualty is able to, they are directed to undertake specific treatments themselves (age dependent) e.g. applying a plaster, running a burn under cold water.Where available, fluid resistant face mask, gloves, disposable plastic apron and disposable eye protection is used which should be kept in or next to first aid kits. (see FAQ document on dealing with minor accidents)[this is in line with HSE guidance]CPR	Schools with early years and nursery facilities should apply the Government guidance in relation to paediatric first aid cover: <u>https://www.gov.uk/government/publi</u> <u>cations/early-years-foundation-stage- framework2/early-years-foundation- stage-coronavirus-disapplications</u>
In respect of more serious cases where CPR may be required, the specific advice contained in the <u>Resuscitation Council UK</u> guidance should be followed particularly in relation to rescue breaths. As chest compressions could produce aerosol spray, appropriate PPE should be worn i.e. fluid resistant surgical mask, gloves and eye protection (goggles or visor). If PPE is not available, use a towel or cloth such as the sling from the first aid kit to cover the person's nose and mouth while performing chest compressions A first aider should conduct a dynamic risk assessment of the situation they are faced with and apply appropriate precautions for infection control.	

			Further information is also contained in the Government publication: <u>Guidance for first responders</u> and others in close contact with symptomatic people with potential COVID-19		
Lack of communication with staff/parents/others	Confusion/mis-inf ormation resulting in breakdown of arrangements.	Н	Staff have been involved in the planning process for return for a wider school re-opening, including risk assessments, procedure if someone becomes symptomatic in school, policy reviews etc. These arrangements are to be kept under constant review, with staff invited to provide feedback. Regular information sharing and communication with staff. Use of IT software for virtual meetings, e.g. Google Hangouts. Parents are kept informed of changes in timings to the school day and the arrangements put in place by the school to comply with the government guidance to keep children safe. [reopening information already on school website and has been sent out via email]	L	
			The arrangements in place for children are shared with them in an age appropriate way.		
Increased staff home working & use of Display Screen Equipment (DSE)	Musculoskeletal problems arising from incorrect postures	М	NCC <u>bulletin</u> on homeworking and DSE use is made available to staff. This follows HSE <u>guidance on</u> <u>homeworking</u> , including the principles of good DSE use is followed.	L	
			NCC <u>DSE policy</u> is available to staff.		

Uncertainty due to the unprecedented nature of the pandemic Maintaining staff wellbeing and mental health	Stress and anxiety arising through uncertainty, lack of control and reduced contact	М	Regular information sharing and communication. Use of IT software for virtual meetings, e.g. Google Hangouts. Shared distribution of workload, e.g. rota for staff in school and those homeworking. Regular communications are in place between staff and Managers. Staff also have access to all shared information/documentation. Governing Body are involved with decision making in relation to measures in place where appropriate.	L	Stress risk assessment reviewed.
Pupil uncertainty surrounding attendance/return to school	Stress and anxiety impacting themselves and staff	Μ	 Good communication of Covid19 controls measures/arrangements to parents and pupils provides reassurance on attendance or return to school. [consider publishing risk assessment on school webpage]. Parents have the opportunity to discuss concerns with school staff. Provision of pastoral and extra-curricular activities available to all pupils designed to: support the rebuilding of friendships and social engagement address and equip pupils to respond to issues linked to coronavirus (COVID-19) support pupils with approaches to improving their physical and mental wellbeing [see government guidance for further information and apply as appropriate - record details here]. 	L	

Document History

Item	Nature of change	Date of Update
General	Some re-ordering of hazards (rows) to achieve better flow.	30/07/2020
Additional information	New/updated additional documentation	30/07/2020
School re-opening following partial or full closure and lack of statutory testing/maintenance	Minor wording changes. Review fire risk assessment.	30/07/2020
Inadequate safety management documentation (policies, risk assessments etc)	New section.	30/07/2020
Contact with others who may have Coronavirus	Staff/children living with someone who is shielding can now return. Updated guidance for Clinically Extremely vulnerable children and staff - mostly able to return to school. Model school specific risk assessment template for vulnerable/extremely vulnerable staff returning will be available early August. Visitor information to be retained and kept for 21 days. Specific guidance on hand washing requirements for children. Information on face coverings.	30/07/2020
All teaching/classroom activities; early years, primary and secondary	Amended wording in hazard column. Updated guidance on cohort/bubble group sizes,social distancing, classroom arrangements, including layout. Some text moved to new section below.	30/07/2020
Use of shared learning spaces by different cohort (bubble) groups and teaching of practical activities	New section - some control measures moved from previous section.	30/07/2020
Use of communal areas - toilets, corridors, sports halls, dining hall, outdoor spaces	Minor changes. Use of staff areas moved into separate section. Reference to practical lessons moved into separate section.	30/07/2020

	Additional text added for use of dining hall (see also new section on provision of school meals)	
Staff use of communal areas/working with different groups and Use of supply teachers	New section pulling together measures for staff areas and to record arrangements for temporary and visiting staff.	30/07/2020
Outdoor education on-site and off-site visits	Updated to illustrate requirement for EVCs and Heads to monitor Evolve for policy and guidance updates.	30/07/2020
Provision of school meals service	New section. Ensure arrangements in place are applied to kitchen facilities.	30/07/2020
Use of School Transport (external provision only)	Updated arrangements regarding more children accessing transport.	30/07/2020
Staff travelling to and from work	Minor amendment and link to government guidance	30/07/2020
Personal care activities	Reference to care activities involving aerosol generating procedures and clarification that no additional PPE generally needed other than that normally identified via risk assessment.	30/07/2020
<u>Use of hand sanitizer</u>	Reference to skin friendly skin wipes (confirmed with NCC public health that these should contain alcohol to be as effective as sanitiser). Bulk storage arrangements for hand sanitiser (updated fire risk assessment).	30/07/2020
Insufficient cleaning/exposure to virus on objects/surfaces	Updated government guidance on cleaning and waste (15 July). Ensure cleaning schedule is in place which cleaners are briefed on and records are kept of cleaning undertaken.	30/07/2020
Staff displaying symptoms of coronavirus whilst at school	Clarification on isolation of bubble groups. Requirement to notify NCC public health team of all <u>symptomatic</u> persons. Removal of specific self isolation periods as this is liable to change (currently	30/07/2020

	changed from 7 to 10 days) - schools should keep up to date with the latest requirement.	
Pupils displaying symptoms of coronavirus whilst at school	As above.	30/07/2020
Outbreak of Covid-19 in local area or school resulting in partial of full closure of school/resumption of lock down	New section.	30/07/2020
Inadequate first aid provision	Updated guidance based on HSE advice. Government advice for schools is that no PPE is needed, however, based on HSE advice if PPE is available it should be used.	30/07/2020
Pupil uncertainty surrounding attendance/return to school	New section.	30/07/2020
Activity and People at Risk	Information of how updates have been incorporated and updated link to all school related government guidance added. Amended text regarding need to review risk assessment.	05/06/2020
Additional Information Section	Amendment. <u>NCC Corporate Health and Safety Advice - FAQs for School Head</u> <u>Teachers</u> , link to <u>vulnerable staff risk assessments (including</u> <u>BAME</u>) and <u>Public Health Q&A for Teachers and Parents</u>	05/06/2020
School re-opening following partial or full closure and lack of statutory testing/maintenance	Amendment. Update to explain in more detail the required checks/testing. Note regarding cleaning. Additional information on fire evacuation procedures/fire drills.	05/06/2020
Contact with others who may have Coronavirus. Inadvertent transmission to others	Amendment Para on staffing levels. Link to BAME risk assessment added. Revision to wording in "Children" section (no change to	05/06/2020

	arrangements). Shielding households - slight amendment to wording. Link to updated SEND guidance. Recommendation to provide lidded bins/tissues. Social distancing advice in offices/reception. Hot/warm water required for hand washing (see H&S FAQ). Reinforcement that only essential visitors are permitted access to school.	
Unable to achieve social distancing	Amendment. Staff role in health/hand hygiene arrangements. Changes to early years spaces requirements and group sizes. Secondary Schools are only permitted to have ¼ of yr. 10 and yr. 12 cohort in school at any one time. Rotas permissible in secondary schools. Some other minor textual changes.	05/06/2020
Use of communal areas	Amendment. Update regarding assemblies. Updated guidance on PE activities from AfPE.	05/06/2020
Parents/carers picking up/collecting pupils from school	Amendment Queuing system/greeting process for parents. New links to government guidance added.	05/06/2020
School Transport	New section	05/06/2020
Staff travelling to and from work.	New section	05/06/2020
Children who are non-compliant / displaying challenging behaviour	New section	05/06/2020
Use of hand sanitiser	Clarification on use of alcohol based hand sanitiser and need to have safety data sheet and COSHH risk assessment in place. (See also <u>Health and Safety FAQ</u> document for further information)	05/06/2020

Insufficient cleaning/exposure to virus on objects/surfaces	Amendment. Update regarding taking resources home and marking homework.	05/06/2020
Staff displaying symptoms of coronavirus whilst at school	Amendment. Requirement to have protocol in place for those who become symptomatic on premises. Update on test and trace procedure and process for staff who test negative for Covid-19. Public Health cleaning posters have been withdrawn	05/06/2020
Pupils displaying symptoms of coronavirus whilst at school	Amendment. Note regarding avoidance of School Transport added. Requirement to have protocol in place for those who become symptomatic on premises. Public Health cleaning posters have been withdrawn.	05/06/2020
Inadequate first aid provision	Removal of appointed person as minimum - trained first aider recommended due to increase in numbers. Link to FAQs added.	05/06/2020
Lack of communication with staff/parents/others	New section	05/06/2020